## IMAC-QA Subcommittee Meeting Agenda Dane County Job Center June 27, 2005 9:00am – 12:30pm

- I. Review meeting minutes from May meeting (attached)
- II. FoodShare 2<sup>nd</sup> Party review update and corrective action strategy Lisa
- III. Contract modification discussion centralized customer surveys (see issue paper) John
- IV. Contract modification discussion performance standards to replace QAPs (see issue paper) John
- V. Contract modification Liquidated damages for uncorrected case errors Vicki

Minutes for this meeting to be taken by: Marcia

Dial in at:

**Local- 316-0022** 

**Toll Free Number: 888-677-9189** 

**Passcode: 1671#**